

Claims processing headaches? Take a Tablet!

TOSHIBA

Toshiba has a vision for the market which will deliver on many of the benefits sought in the recent London Market Principles Initiative.

New technology enablers have the potential to improve service to the client by streamlining the underwriting and claims process.

New lightweight “always on” portable Tablet PCs combined with new “pen based” software have the potential to dramatically improve the productivity of the Broker community.

Toshiba is leading the way with a product range of portable computing devices which will place the Broker in control.

Toshiba is also supporting initiatives to provide a wireless access zone for a closed user group of Brokers in the London Markets.

VISION

Today, the Broker is a highly mobile worker



who spends significant periods of the day away from the office, typically with underwriters securing the best deal for his/her client.

Back in the office, the Broker must then process a client application together with the

underwriter's offer. This takes place at the Broker's workstation, prior to closing a deal.

Access to information is essential to closing at the deal and any missing information will delay the process.



Toshiba's vision is to provide the Broker with the capacity to be continually online using a

According to work carried out by the Gartner Group on behalf of Microsoft, the benefits of using tablets are very clear and may have profound effects on your bottom line. Microsoft studied the use of tablet devices across 16 companies and found that Tablet PCs generated a 10% improvement in efficiency, equivalent to a \$13,800 saving. For example, workers using laptops spent on average 77 hours searching for information; this was reduced to 44 hours using a Tablet PC.

lightweight portable computing device. The Broker may be at a client's premises, in the Lloyd's of London building or out and about in the many cafés and bars in EC3.

TABLET PCs – THE RIGHT MEDICINE

The Tablet PC is a new market phenomenon that is catching on in many market sectors.

The fundamental benefit of a Tablet PC is that the user does not need to be sitting at a desk to enter and access information. Using the Tablet's Pen interface makes a keyboard and a mouse redundant. The result is that the Broker can be productive anywhere; standing up or sitting down.

There is one proviso; the Broker will need a network connection. A Broker can not be expected to plug his/her laptop into a network point in a building; it simply isn't practical.



The solution is a wireless broadband network covering all the common areas visited by the Broker community; the office, Lloyd's of London and the public areas in EC3 such as the cafés and bars. With this solution, the

You get a significant productivity benefit moving from a laptop to a tablet. You can take notes in meetings using a pen and paper but that's easily lost. With a tablet, you can make notes directly to software and you can send an email to share that knowledge.

Broker's device will connect in any building he/she visits.

Toshiba Tablet PCs offer the widest range of connectivity. WiFi, the new sensation in wireless broadband connectivity, is a standard feature of all Toshiba products, supporting simple connections when the user is in a WiFi zone.

WIRELESS BROADBAND ACCESS – LONDON MARKETS ZONE

Toshiba is promoting the London Markets Wireless Zone. This initiative will deliver broadband connectivity across the EC3 area by allowing all Brokers to access information in many key locations.

The initiative requires organisations to install a secure wireless point in their premises which will provide shared access to the Broker community.

We are asking you to consider making your premises a node within this wireless zone..

FOR MORE INFORMATION

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